

QUALITY POLICY	Nº: DO-01
In force since: 12/01/2024	Ed.02

At LLAMBRICH Precisión, S.L., we are recognized as a leader in the medical and industrial sectors. We excel in the design, manufacture and marketing of drill chucks and related products.

Our fundamental mission is to guarantee the satisfaction of our customers, prioritizing the quality, ergonomics and safety of our products. We are constantly striving for technological innovation in order to remain at the forefront of a dynamic market.

We strictly comply with all legal regulations and standards and are committed to the continuous improvement of our processes. Our strategy is based on achieving excellence, managing knowledge and ensuring information security, reinforcing our responsibility in all areas of compliance, as well as our commitment to our team and society.

In line with our business strategy, we promote the following values as a fundamental part of our identity:

- Customer and patient focus as the core of everything we do.
- The promotion of operational excellence as a standard of excellence.
- Fostering innovation as the engine of progress.
- To consolidate the precision, the safety and the reliability of our products as a point of reference in the market.
- Commitment to sustainability to ensure long-term stability.
- Valuing the integrity of our people as a source of trust.

Our Quality Management System is based on the standards UNE EN ISO 9001 and UNE EN ISO 13485. It is focused on setting objectives related to:

- Maximize patient, customer and stakeholder satisfaction.
- Provide an after-sales service in order to better understand the market and to satisfy the most demanding users.
- Risk management for the prevention and minimization of errors, quality related costs and the carbon footprint of our processes.
- Operate in a management environment that ensures the effectiveness and efficiency of our processes, working methods and stakeholder relationships.

Management will review and update our quality policy on a regular basis and align it with our strategic vision and the context of the organization. We promote the understanding of this policy and its dissemination at all levels of the company by means of continuous training of our employees.

LLAMBRICH Precisión, S.L.'s management and team are committed to complying with the principles established in this Quality Policy.


Gemma Ollach
CEO LLAMBRICH Precisión, S.L.