

At LLAMBRICH Precisión, S.L., our fundamental mission is to ensure customer satisfaction through the design, manufacture and commercialization of competitive, safe and high-performance products in the medical and industrial sectors.

Our vision is to lead the international market for surgical drill chucks and related products, as well as precision drill chucks for industrial applications.

In line with our corporate strategy, we are committed to the following values as a fundamental part of our corporate culture:

- Customer focus as the central driver of our decisions and actions
- Efficiency and operational excellence as a standard practice
- Innovation aimed at improving product safety, reliability and functionality
- Integrity of our professionals as a source of trust and assurance of regulatory compliance and applicable requirements
- Commitment to sustainability to ensure long-term stability
- Within the medical device sector, we prioritize design and production focused on product effectiveness and patient safety

Within the framework of our Quality Management System, in accordance with UNE-EN ISO 9001 and UNE-EN ISO 13485, we establish objectives aimed at:

- Maximizing the satisfaction of customers and relevant interested parties
- Ensuring the effectiveness of the quality management system and promoting the continuous improvement of our processes in order to guarantee product reliability, safety and conformity
- Meeting delivery deadlines through control of our value chain, from supplier management to product distribution
- Preventing defects and costs related to poor quality through risk management
- Providing after-sales service to support demanding industrial users

Top Management regularly reviews and updates the Quality Policy, aligning it with the strategic vision and organizational context.

Understanding of this policy is promoted across all levels of the organization through communication and involvement in quality objectives.

Both Management and all personnel of LLAMBRICH Precisión, S.L. are committed to complying with the principles established in this Quality Policy.

Manuel Cao

Managing Director of LLAMBRICH Precisión, S.L.

